

Good Afternoon,

We wanted to reach out and provide some additional information regarding some of the frequently asked questions over the first couple of days. We are immensely grateful for the incredible work that has been done thus far and how smoothly the first in-person attendance day went. We also understand that there have been hiccups throughout these first couple of days with remote learning. Please know that the frustrations you have about anything procedural, are frustrations that we share and empathize with. We will continue to improve these processes as we learn, as well. Any well laid plan is only a beginning and must be developed once it has begun. Below is some additional information about questions that have arisen:

- **Replacement Chromebooks:** If your child's chromebook is not functioning properly. Please contact your child's building principal with the issue so that we may resolve it. If the chromebook needs to be replaced, we will issue a replacement for you as soon as we possibly can.
- **Remote Learning Schedules:** All teachers should have a remote learning schedule posted on their google classroom or communicated out. If you are unsure what your child is to do on their remote day, please check their Google Classroom first, then communicate with their teacher. If you are unable to connect with them, please let your child's building principal know. Please also know that these schedules will continue to be finalized over the first few weeks to ensure we're best supporting as many students as possible. This schedule is inclusive of Wednesdays, even though MJHS and SVHS have abbreviated schedules.
- **Teacher Availability:** Teachers are available to support students and families throughout the school day (8:00 AM - 2:30 PM). Please know that teachers' first job is to provide and prepare instructions and work for the children. If a teacher is not responsive within one school day to a message, please feel free to reach out to your child's building principal. Please also know that if your child is unable to complete work during the school day, the teacher will be available to continue to answer questions, but the answer may come the next day, depending on the time questions are sent.
- **Attendance:** Attendance must be logged **every school day** through the Google Form on your child's Google Classroom. When students are in-person learning, they will fill out attendance through google classroom the same way that they will on remote learning days. This will give them practice with performing the procedure. Attendance on remote learning days is mandatory. If a student does not fill out attendance, calls will be made from the school office, as always, to check on absences. Calls for **remote learning days** will be made the day **after** so that children can log their attendance at any time throughout the prior day. Calls for **in-person learning days** will be made on the same day if a student is absent.
- **Log-in/Email:** The username is the first three letters of your first name followed by the first four letters of your last name followed by the last two years of your graduation year. For me (Joe Mullikin, an 2004 graduate) my username would be joemull04@students.meridian223.org and the password would be cards223.
- **Does my child have to be live on every live meet? Will lessons be recorded?** No. We completely understand that many families will have their children in childcare throughout the day and they may not be able to get into the live meetings. With that being said, the

best scenario for your child to have learning that is as similar as in-person learning is to be live as often as possible. Lessons will be pre-recorded at times and all live lessons will be recorded and posted after the session. Please know it does take approximately one hour for the lesson to record, process and be available to be posted.

- **Connecting to Wifi:** To connect a Chromebook to your wifi at home, students must be **signed out** of the computer. Once they are completely logged out, you should be able to connect to your home or personal wifi (bottom right corner) once you see it on the screen and enter your password for your personal wifi you will connect. Then you may log them back in. If this does not work or you receive an error message, please contact your child's building principal.
- **Google Classroom:** A parent guide for Google Classroom has been created and sent out on prior communication. It is attached to this message, as well. Many questions about where students and how they will engage with Google Classroom are answered in this document.

Again, we are working hard to remediate these issues as quickly as possible. During these first few weeks we ask that you continue to show patience, flexibility, and grace as we work out all of the kinks. Please also understand that we are serving students who are able to login to class for the entirety of each day and students who are not able to login until the evening, therefore we must provide support for a wide array of needs. Things are not perfect, but all of our staff will continue to work as hard as we can to get better each day.

We loved seeing so many of our kids yesterday and we're looking forward to seeing many of them tomorrow, as well. As you have additional questions or concerns, please reach out to your child's building principal.

Thank you again for your patience and partnership,

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